

Configure Notifications

Apparatus Check Notifications

Apparatus check notifications are sent from Fire Station+ immediately when checks are submitted. The recipients of these emails are configured from the Fire Station Desktop application.

Apparatus Check Completed Notification

The system will send an email titled "Apparatus Check Completed" to anyone who is listed in an Email Group with one of the two settings for *Email Apparatus Checks*:

- Always
- Only Problems (only sent when the check has at least one problem in it)

Email Groups can be managed in Admin >Manage Settings >Notifications.

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Apparatus Check Problem Assigned Notification

The system will send an email titled "Apparatus Check Problem Assigned" to the person who is assigned to the problem. The system determines problem assignment using the following logic:

1. If the **Assign Problems To** setting is filled in (Admin > Manage Settings > Apparatus Checks), then problems will always be assigned to this person.

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2. If no one is specified in **Assign Problems To**, then the system will check to see if the person who submitted the check is in an Apparatus Check Group (Apparatus Checks > Manage Groups). If so, the problems will be assigned to the highest ranking person in the group. If the submitter is in multiple groups, the first one the system finds will be used.

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3. If the person who submitted the check is *not* in any Apparatus Check Groups, then the highest ranking personnel in Fire Station will be assigned the problems.
4. If there is an issue determining the problem assignee with steps 1-3, then the default is to assign problems to the first participant in a check that the system can find.

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