

Manage Your FSSID

Reset Your Password

You can reset your password from the sign in screen.

1. On a browser, go to <https://hub.firestationsoftware.com>.
2. Click "Sign In".
3. At the bottom of the page, click the link next to the text *Forgot Your Password?*
4. Enter the email address used for your FSSID and click "Reset Password"
5. Look for an email with the subject *Reset your Fire Station Software ID (FSSID) password* and click the reset link in the email.
6. Enter a new password, confirm it, and click "Reset Password" to finalize the change.

If you are a department manager, you can also reset passwords for any member of your department.

1. On a browser, go to <https://hub.firestationsoftware.com>.
2. Sign in with your FSSID.
3. In the left menu, select *Members* in the Personnel section.
4. Select a person from the list and click "Send Password Reset".
5. Look for an email with the subject *Reset your Fire Station Software ID (FSSID) password* and click the reset link in the email.
6. Enter a new password, confirm it, and click "Reset Password" to finalize the change.

Update Your Personal Information

You can change your personal information from the Department Hub.

1. On a browser, go to <https://hub.firestationsoftware.com>. You may need to sign in with your FSSID.
2. At the top right, click your name/department name to open the menu.
3. Click your name/email to open the FSSID edit form.
4. Make any changes to your FSSID.
5. Click "Save".



FSS Support
Starlight Fire Department

FSS Support

support@firestationsoftware.com



Starlight Fire Department

Edit FSSID

Personal Information
Only you will be able to enter your own personal information. However, other members of your department will be able to see this information.

First Name
FSS


Last Name
Support

Phone Number
888-809-2673 ext. 2

Credentials
Your email is used to sign in to Fire Station Software products and must be unique.

Email
support@firestationsoftware.com

Picture
Images must be in a PNG or JPG format and 10 MB or less in size. Square images work the best.



Uploaded on Wednesday, August 28, 2024

Save

If you would like to change your email associated with your FSSID, please contact us at support@firestation.com

Revision #9

Created 27 August 2024 23:03:21 by Wesley Naslund

Updated 28 August 2024 18:43:11 by Wesley Naslund