

Settings & Permissions

These are settings and permissions that can be configured from the Fire Station Admin and Permissions screens. This is used by department managers to configure and grant access to Fire Station.

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Notification Text Messages

You can receive text message notifications from Fire Station when configuring notification groups. To do this, enter the phone number as an email address specifically formatted for your mobile carrier.

Enter your phone number in the following format:

`<10 Digit Phone Number>@<Carrier Domain>`

The following table lists the carrier domains for various carriers in North America.

Carrier	Format
AT&T	<10 Digit Phone Number> @txt.att.net
Sprint	<10 Digit Phone Number> @messaging.sprintpcs.com
T-Mobile	<10 Digit Phone Number> @tmomail.net
Verizon	<10 Digit Phone Number> @vtext.com
All Tell	<10 Digit Phone Number> @message.alltel.com
Boost	<10 Digit Phone Number> @myboostmobile.com
Cellular South	<10 Digit Phone Number> @csouth1.com
Centennial Wireless	<10 Digit Phone Number> @cwemail.com
Cincinnati Bell	<10 Digit Phone Number> @gocbw.com
Cricket Wireless	<10 Digit Phone Number> @sms.mycricket.com
Metro PCS	<10 Digit Phone Number> @mymetropcs.com
Powertel	<10 Digit Phone Number> @ptel.net
Qwest	<10 Digit Phone Number> @qwestmp.com
Rogers	<10 Digit Phone Number> @pcs.rogers.com
Suncom	<10 Digit Phone Number> @tms.suncom.com
Telus	<10 Digit Phone Number> @msg.telus.com
U.S. Cellular	<10 Digit Phone Number> @email.uscc.net
Virgin Mobile USA	<10 Digit Phone Number> @vmobl.com

For example, to enter the phone number (123) 456-7890 on AT&T you would enter:

`1234567890@txt.att.net`

Incident Reporting Settings

Incident Number Length

By default, incident numbers are only 7 digits long. Incident numbers can be increased to a maximum of 9 digits. To enable/disable this feature:

1. Sign in to Fire Station Desktop.
2. In the left menu, select *Admin > Manage Settings*.
3. Select the *Incident Reporting* tab.
4. On the right side of the panel, select/deselect the checkbox labeled "Allow 9-digit Incident Numbers".
5. Click the "Save" button at the top of the page.

NFIRS 5.0 only supports 7-digit incident numbers. For this reason NFIRS calls do not support the new 9-digit incident numbers. If you convert a quick call with a 9-digit incident number into a NFIRS call, the NFIRS incident number must be changed to 7-digits before the call can be validated.

The screenshot shows the 'Incident Reporting' settings page. The 'Edit Incidents' section on the right contains the 'Allow 9-digit Incident Numbers' checkbox, which is currently unchecked and highlighted with a red box. A red arrow points from the left towards this checkbox. Other settings visible include 'Use NFIRS 5.0 Reporting' (checked), 'NFIRS Email' (text field), 'Use Auto Incident Numbering' (checked), and 'Daily Log' options (checked). The 'Invoicing' section on the left includes radio buttons for 'Incident' and 'Apparatus' (all set to 'None'), 'Personnel' (set to 'None'), and 'Tax Rates' (Local and State set to 0.00%).