

# Settings & Permissions

These are settings and permissions that can be configured from the Fire Station Admin and Permissions screens. This is used by department managers to configure and grant access to Fire Station.

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# Notification Text Messages

You can receive text message notifications from Fire Station when configuring notification groups. To do this, enter the phone number as an email address specifically formatted for your mobile carrier.

Enter your phone number in the following format:

<10 Digit Phone Number>@<Carrier Domain>

The following table lists the carrier domains for various carriers in North America.

Carrier	Format
AT&T	<10 Digit Phone Number>@ <b>txt.att.net</b>
Sprint	<10 Digit Phone Number>@ <b>messaging.sprintpcs.com</b>
T-Mobile	<10 Digit Phone Number>@ <b>tmomail.net</b>
Verizon	<10 Digit Phone Number>@ <b>vtext.com</b>
All Tell	<10 Digit Phone Number>@ <b>message.alltel.com</b>
Boost	<10 Digit Phone Number>@ <b>myboostmobile.com</b>
Cellular South	<10 Digit Phone Number>@ <b>csouth1.com</b>
Centennial Wireless	<10 Digit Phone Number>@ <b>cwemail.com</b>
Cincinnati Bell	<10 Digit Phone Number>@ <b>gocbw.com</b>
Cricket Wireless	<10 Digit Phone Number>@ <b>sms.mycricket.com</b>
Metro PCS	<10 Digit Phone Number>@ <b>mymetropcs.com</b>
Powertel	<10 Digit Phone Number>@ <b>ptel.net</b>
Qwest	<10 Digit Phone Number>@ <b>qwestmp.com</b>
Rogers	<10 Digit Phone Number>@ <b>pcs.rogers.com</b>
Suncom	<10 Digit Phone Number>@ <b>tms.suncom.com</b>
Telus	<10 Digit Phone Number>@ <b>msg.telus.com</b>
U.S. Cellular	<10 Digit Phone Number>@ <b>email.uscc.net</b>
Virgin Mobile USA	<10 Digit Phone Number>@ <b>vmobl.com</b>

*For example, to enter the phone number (123) 456-7890 on AT&T you would enter:*

1234567890@txt.att.net

# Incident Reporting Settings

## Incident Number Length

By default, incident numbers are only 7 digits long. Incident numbers can be increased to a maximum of 9 digits. To enable/disable this feature:

1. Sign in to Fire Station Desktop.
2. In the left menu, select *Admin > Manage Settings*.
3. Select the *Incident Reporting* tab.
4. On the right side of the panel, select/deselect the checkbox labeled "Allow 9-digit Incident Numbers".
5. Click the "Save" button at the top of the page.

NFIRS 5.0 only supports 7-digit incident numbers. For this reason NFIRS calls do not support the new 9-digit incident numbers. If you convert a quick call with a 9-digit incident number into a NFIRS call, the NFIRS incident number must be changed to 7-digits before the call can be validated.

The screenshot shows the 'Incident Reporting' settings page. On the left, there are sections for 'Invoicing' (Incident, Apparatus, Personnel, Tax Rates) and 'Invoice Address'. The 'Edit Incidents' section on the right includes a 'Number of Days' dropdown set to 0. Below this, there are checkboxes for 'Show Law Enforcement tab in Quick Calls', 'Show Inventory tab in Quick Calls', and 'Show Other tab in Quick Calls'. A red arrow points to the 'Allow 9-digit Incident Numbers' checkbox, which is currently unchecked. To the right of this checkbox, there is a section for 'NFIRS 5.0 Reporting' with a checked 'Use NFIRS 5.0 Reporting' checkbox, an 'NFIRS Email' field, and a checked 'Use Auto Incident Numbering' checkbox. Below this, there is a 'Daily Log' section with two checked options: 'Automatically enter incidents into Daily Log Activities' and 'Automatically enter non-emergency events into Daily Log Activities'. At the bottom, there are buttons for 'Edit Streets/Addresses' and 'Edit Cities', and a 'County GIS/Assessors URL' field.