Settings & Permissions

These are settings and permissions that can be configured from the Fire Station Admin and Permisssions screens. This is used by department managers to configure and grant access to Fire Station.

- Notification Text Messages
- Incident Reporting Settings

Notification Text Messages

You can receive text message notifications from Fire Station when configuring notification groups. To do this, enter the phone number as an email address specifically formatted for your mobile carrier.

Enter your phone number in the following format:

`<10 Digit Phone Number>@<Carrier Domain>`

The following table lists the carrier domains for various carriers in North America.

Carrier	Format
AT&T	<10 Digit Phone Number>**@txt.att.net**
Sprint	<10 Digit Phone Number>**@messaging.sprintpcs.com**
T-Mobile	<10 Digit Phone Number>**@tmomail.net**
Verizon	<10 Digit Phone Number>**@vtext.com**
All Tell	<10 Digit Phone Number>**@message.alltel.com**
Boost	<10 Digit Phone Number>**@myboostmobile.com**
Cellular South	<10 Digit Phone Number>**@csouth1.com**
Centennial Wireless	<10 Digit Phone Number>**@cwemail.com**
Cincinnati Bell	<10 Digit Phone Number>**@gocbw.com**
Cricket Wireless	<10 Digit Phone Number>**@sms.mycricket.com**
Metro PCS	<10 Digit Phone Number>**@mymetropcs.com**
Powertel	<10 Digit Phone Number>**@ptel.net**
Qwest	<10 Digit Phone Number>**@qwestmp.com**
Rogers	<10 Digit Phone Number>**@pcs.rogers.com**
Suncom	<10 Digit Phone Number>**@tms.suncom.com**
Telus	<10 Digit Phone Number>**@msg.telus.com**
U.S. Cellular	<10 Digit Phone Number>**@email.uscc.net**
Virgin Mobile USA	<10 Digit Phone Number>**@vmobl.com**

For example, to enter the phone number (123) 456-7890 on AT&T you would enter:
`1234567890@txt.att.net`

Incident Reporting Settings

Incident Number Length

By default, incident numbers are only 7 digits long. Incident numbers can be increased to a maximum of 9 digits. To enable/disable this feature:

1. Sign in to Fire Station Desktop.
2. In the left menu, select *Admin* > *Manage Settings*.
3. Select the *Incident Reporting* tab.
4. On the right side of the panel, select/deselect the checkbox labeled "Allow 9-digit Incident Numbers".
5. Click the "Save" button at the top of the page.

> NFIRS 5.0 only supports 7-digit incident numbers. For this reason NFIRS calls do not support the new 9-digit incident numbers. If you convert a quick call with a 9-digit incident number into a NFIRS call, the NFIRS incident number must be changed to 7-digits before the call can be validated.

