

Settings & Permissions

These are settings and permissions that can be configured from the Fire Station Admin and Permissions screens. This is used by department managers to configure and grant access to Fire Station.

- [Notification Text Messages](#)
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Notification Text Messages

You can receive text message notifications from Fire Station when configuring notification groups. To do this, enter the phone number as an email address specifically formatted for your mobile carrier.

Enter your phone number in the following format:

`<10 Digit Phone Number>@<Carrier Domain>`

The following table lists the carrier domains for various carriers in North America.

| Carrier | Format |
|---------------------|---|
| AT&T | <10 Digit Phone Number> @txt.att.net |
| Sprint | <10 Digit Phone Number> @messaging.sprintpcs.com |
| T-Mobile | <10 Digit Phone Number> @tmomail.net |
| Verizon | <10 Digit Phone Number> @vtext.com |
| All Tell | <10 Digit Phone Number> @message.alltel.com |
| Boost | <10 Digit Phone Number> @myboostmobile.com |
| Cellular South | <10 Digit Phone Number> @csouth1.com |
| Centennial Wireless | <10 Digit Phone Number> @cwemail.com |
| Cincinnati Bell | <10 Digit Phone Number> @gocbw.com |
| Cricket Wireless | <10 Digit Phone Number> @sms.mycricket.com |
| Metro PCS | <10 Digit Phone Number> @mymetropcs.com |
| Powertel | <10 Digit Phone Number> @ptel.net |
| Qwest | <10 Digit Phone Number> @qwestmp.com |
| Rogers | <10 Digit Phone Number> @pcs.rogers.com |
| Suncom | <10 Digit Phone Number> @tms.suncom.com |
| Telus | <10 Digit Phone Number> @msg.telus.com |
| U.S. Cellular | <10 Digit Phone Number> @email.uscc.net |
| Virgin Mobile USA | <10 Digit Phone Number> @vmobl.com |

For example, to enter the phone number (123) 456-7890 on AT&T you would enter:

`1234567890@txt.att.net`

Incident Reporting Settings

Incident Number Length

By default, incident numbers are only 7 digits long. Incident numbers can be increased to a maximum of 9 digits. To enable/disable this feature:

1. Sign in to Fire Station Desktop.
2. In the left menu, select *Admin > Manage Settings*.
3. Select the *Incident Reporting* tab.
4. On the right side of the panel, select/deselect the checkbox labeled "Allow 9-digit Incident Numbers".
5. Click the "Save" button at the top of the page.

NFIRS 5.0 only supports 7-digit incident numbers. For this reason NFIRS calls do not support the new 9-digit incident numbers. If you convert a quick call with a 9-digit incident number into a NFIRS call, the NFIRS incident number must be changed to 7-digits before the call can be validated.

My FD My Stations My Apparatus Email Notifications Apparatus Checks Expiration Date Tracking Fire Inspections Incident Reporting PrePlanning Subscriptions Training Database

Invoicing

Incident

☒ None

☐ Flat Rate

☐ Per Hour

Apparatus

☒ None

☐ Flat Rate

☐ Per Hour

Personnel

☒ None

☐ Flat Rate

☐ Per Hour

Tax Rates

Local: 0.00 %

State: 0.00 %

Invoice Address:

County GIS/Assessors URL:

Edit Incidents

Number of Days: 0

Setting Number of Days to 0 means you can edit all past calls

☒ Use NFIRS 5.0 Reporting

NFIRS Email:

☒ Use Auto Incident Numbering

Incident numbers will be in the form of YY - XXXXX

Where YY is the last two digits of the year and XXXXX is a number starting at 00001 and incrementing by 1 each call

☐ Allow 9-digit Incident Numbers

Daily Log

☒ Automatically enter incidents into Daily Log Activities

☒ Automatically enter non-emergency events into Daily Log Activities

☐ Show Law Enforcement tab in Quick Calls

☐ Show Inventory tab in Quick Calls

☐ Show Other tab in Quick Calls

☐ Show EMS tab in NFIRS Calls

☐ Show Vehicles tab in NFIRS Calls

☐ Show Other tab in NFIRS Calls

(Note: EMS, Vehicles, and Other tab information is not sent to NFIRS)

Edit Streets/Addresses

Edit Cities