

# Fire Recovery USA Integration

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## Getting Started

You must be licensed for the *Incident Reporting* module to use this feature.

Fire Recovery USA ([link](#)) specializes in recovering the cost of your department's responses to motor vehicle collisions and fires as well as collecting payments for Fire & Life Safety Inspections and permit fees.

To get started:

1. Sign up with Fire Recovery USA by sending an email to [info@firerecoveryusa.com](mailto:info@firerecoveryusa.com) .
2. After you have your Fire Recovery USA account set up, send an email to [support@firestationsoftware.com](mailto:support@firestationsoftware.com) and request the integration to be enabled.

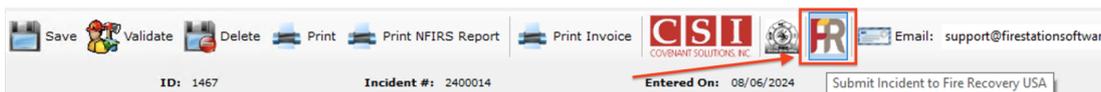
By default, Fire Recovery USA only bills the following NFIRS incident codes. If you would like to bill other incident codes, please reach out to Fire Recovery USA and ask for additional codes to be enabled.

### Default Billed NFIRS Codes

100	135	220	352	412
110	136	221	353	413
111	137	222	354	420
112	138	223	355	422
113	150	231	356	423
114	151	240	357	424
115	152	241	360	430
116	153	242	361	431
117	154	243	362	451
118	155	251	363	460
120	160	322	364	463
121	161	323	365	480
122	162	324	370	481
123	163	340	371	900
130	200	341	372	
131	210	342	381	
132	211	343	400	
133	212	350	410	
134	213	351	411	

## Submit a Call

1. In Fire Station Desktop, navigate to *Incident Reporting > Edit Entered Calls*. You may need to sign in.
2. Select the call you want to submit.
3. At the top of the page, click the "Fire Recovery USA" icon button.



## NFIRS Call Mapping

### Call Details

- Department FDID
- Department Name
- Alarm
- Cleared
- Incident ID
- Incident Number

- Total Personnel
- Description (Narrative)
- Incident Type
- Prepared By
  - First
  - Middle
  - Last
  - Firefighter Record ID
  - Rank
- Date Prepared
- Location
  - Record ID
  - Address
  - City
  - State
  - Zip
- Station

## Apparatus (Each)

- Code
- NFIRS Type

## Actions Taken

- Primary Action
  - Code
  - Description
  - Action
- Secondary Action
  - Code
  - Description
  - Action
- Other Action
  - Code
  - Description
  - Action
- Other Action 2
  - Code
  - Description
  - Action

## Occupancy (Location)

- Occupancy Name
- Address
- City
- State
- Zip
- Phone
- Email

## Persons Involved (Each)

- First
- Middle
- Last
- Address
- City
- State
- Zip
- Phone
- Involvement Type Description
- Is Resident
- Is Owner
- Is Occupant

## Vehicles Involved (Each)

- Owner
    - First
    - Last
    - Address
    - State
    - Insurance Company Name
    - Policy Number
  - Vehicle
    - Make/Model
    - License Plate
    - VIN
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# Quick Call Mapping

## Call Details

- Department FDID
- Department Name
- Alarm
- Cleared
- Incident ID
- Incident Number
- Total Personnel
- Description (Narrative)
- Incident Type
- Prepared By
  - First
  - Middle
  - Last
  - Firefighter Record ID
  - Rank
- Date Prepared
- Location
  - Record ID
  - Address
  - City
  - State
  - Zip
- Station

## Apparatus (Each)

- Code
- NFIRS Type

## Actions Taken

- Primary Action
  - Code
  - Description
  - Action
- Secondary Action
  - Code
  - Description
  - Action
- Other Action
  - Code
  - Description
  - Action
- Other Action 2

- Code
- Description
- Action

## Occupancy (Location)

- Occupancy Name
- Address
- City
- State
- Zip
- Phone
- Email

## Vehicles Involved (Each)

- Owner
  - First
  - Last
  - Address
  - State
  - Insurance Company Name
  - Policy Number
- Vehicle
  - Make/Model
  - License Plate
  - VIN

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