

Incident Reporting Settings

Incident Number Length

By default, incident numbers are only 7 digits long. Incident numbers can be increased to a maximum of 9 digits. To enable/disable this feature:

1. Sign in to Fire Station Desktop.
2. In the left menu, select *Admin > Manage Settings*.
3. Select the *Incident Reporting* tab.
4. On the right side of the panel, select/deselect the checkbox labeled "Allow 9-digit Incident Numbers".
5. Click the "Save" button at the top of the page.

NFIRS 5.0 only supports 7-digit incident numbers. For this reason NFIRS calls do not support the new 9-digit incident numbers. If you convert a quick call with a 9-digit incident number into a NFIRS call, the NFIRS incident number must be changed to 7-digits before the call can be validated.

The screenshot displays the 'Incident Reporting' settings page. On the left, there are sections for 'Invoicing' (Incident, Apparatus, Personnel, Tax Rates, Invoice Address) and 'Edit Incidents' (Number of Days, Setting Number of Days). The main area on the right contains 'NFIRS 5.0 Reporting' settings, including 'Use NFIRS 5.0 Reporting' (checked), 'NFIRS Email', 'Use Auto Incident Numbering' (checked), and 'Allow 9-digit Incident Numbers' (unchecked). Below these are 'Daily Log' settings and checkboxes for showing various tabs in quick calls. A red arrow points to the 'Allow 9-digit Incident Numbers' checkbox.

Revision #3

Created 4 September 2024 22:54:48 by Wesley Naslund

Updated 4 September 2024 23:03:00 by Wesley Naslund