


November 18th, 2025

This release adds the *Average Response Time Report* and contains some small bug fixes.

Average Response Time Report

The *Average Response Time Report* is now available in Fire Station online. It has been updated to support NERIS calls.



CDH Department
Average Response Time Report
1/1/2025 00:00 - 11/12/2025 23:59, (EMS, Fire)

WARNING: Call #2508002, a Fire on 8/7/2025, has a negative total time, check the times

Average Response Time	Total Calls	Total Response Time (Dispatch/Alarm to EnRoute)
06m:40s	3	20m:00s

Average Arrival Time	Total Calls	Total Arrival Time (EnRoute to Arrival/On-Scene)
12m:37s	6	01h:15m:43s

Average Call Length	Total Calls	Total Time (Alarm to InService/Dispatch to Clear)
02h:31m:21s	8	20h:10m:49s

Longest Response	Shortest Response
10m:00s	05m:00s

The report has also been updated to include details from the summarized calls. This appears after the first page of the report.

Call Details (11 Total)

Date	Incident #	Start	Alarm/Dispatch	En-Route	Arrival	End	Response Time	Arrival Time	Total Time
8/7/2025	#2508001 EMS	06:30 8/7/2025	06:30 8/7/2025	06:35 8/7/2025	06:50 8/7/2025	07:50 8/7/2025	05m:00s	15m:00s	01h:20m:00s
8/7/2025	#2508002 Fire	09:50 8/7/2025				09:45 8/7/2025			-05m:00s
8/15/2025	#2508005 Fire, City	11:17 8/18/2025	11:17 8/18/2025	11:17 8/18/2025		11:17 8/18/2025			
8/27/2025	#2508004 Fire, City	10:20 8/27/2025	10:20 8/27/2025	10:20 8/27/2025	10:33 8/27/2025	10:20 8/27/2025		12m:33s	14s
8/27/2025	#2509006 Fire	10:20 8/27/2025	10:20 8/27/2025		10:33 8/27/2025	10:33 8/27/2025			13m:09s
8/29/2025	#2508008 Fire	10:30 8/29/2025	10:30 8/29/2025	10:30 8/29/2025	10:36 8/29/2025	11:08 8/29/2025		06m:35s	38m:13s
8/29/2025	#2508009 Fire	10:30 8/29/2025	10:30 8/29/2025	10:30 8/29/2025	10:36 8/29/2025	11:08 8/29/2025		06m:35s	38m:13s
8/30/2025	#2508006 Fire	20:37 8/29/2025	20:37 8/29/2025	20:37 8/29/2025		20:37 8/29/2025			
9/12/2025	#2509004 Fire	12:30 9/12/2025	12:30 9/12/2025	12:30 9/12/2025		12:31 9/12/2025			01m:00s
9/30/2025	#2509007 Fire	07:30 9/30/2025	07:30 9/30/2025	07:35 9/30/2025	07:50 9/30/2025	19:20 9/30/2025	05m:00s	15m:00s	11h:50m:00s
11/10/2025	#2511001 Fire	07:00 11/10/2025	07:00 11/10/2025	07:10 11/10/2025	07:30 11/10/2025	12:30 11/10/2025	10m:00s	20m:00s	05h:30m:00s

Additional NERIS Unit Validation

When entering NERIS units from Fire Station, the form has been updated to match validation rules that have been added in NERIS.

New Unit
✕

Apparatus

Staffing (Required)

Must be more than 0 with dedicated staffing

Dedicated Staffing

Type (Required)

ENGINE_STRUCT
✕

This resource describes a fire suppression unit that is typically used for structural firefighting. Equipment on this resource must include a sufficiently sized pump, water, tools and the ability to transport firefighters to an emergency scene.

Operational Description: This resource type typically involves commercial or custom chassis with a variety of seating configurations and compartmentation strategies. The unit should generally meet NFPA 1901, Chapter 5, FEMA 508-4 (Type 1 and 2), and NWCG Publication PMS 200 Type 1 and 2.

Common Nomenclature/Radio Designator: Engine, Pumper

CAD Designation #1 (Required)

May only contain letters, numbers or _ () - #

CAD Designation #2

Must be 1 to 64 characters long

Save

Bug Fixes

- Fixed personnel appearing that have been deleted or entered in error.
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Revision #6

Created 12 November 2025 23:56:56 by William Naslund

Updated 19 November 2025 00:14:47 by William Naslund