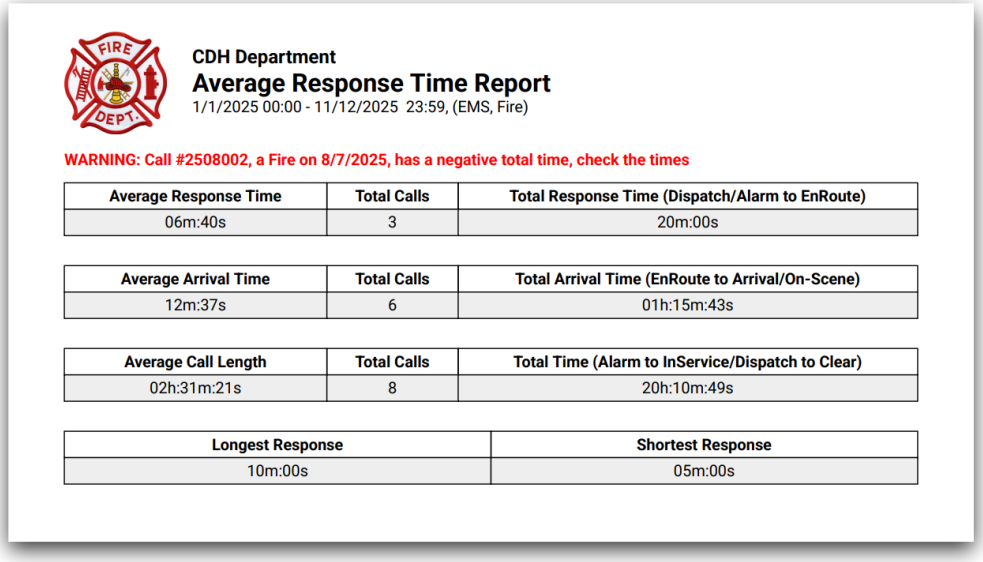
November 18th, 2025

This release adds the *Average Response Time Report* and contains some small bug fixes.

Average Response Time Report

The *Average Response Time Report* is now available in Fire Station online. It has been updated to support NERIS calls.



CDH Department

Average Response Time Report

1/1/2025 00:00 - 11/12/2025 23:59, (EMS, Fire)

WARNING: Call #2508002, a Fire on 8/7/2025, has a negative total time, check the times

Average Response Time	Total Calls	Total Response Time (Dispatch/Alarm to EnRoute)
06m:40s	3	20m:00s

Average Arrival Time	Total Calls	Total Arrival Time (EnRoute to Arrival/On-Scene)
12m:37s	6	01h:15m:43s

Average Call Length	Total Calls	Total Time (Alarm to InService/Dispatch to Clear)
02h:31m:21s	8	20h:10m:49s

Longest Response	Shortest Response
10m:00s	05m:00s

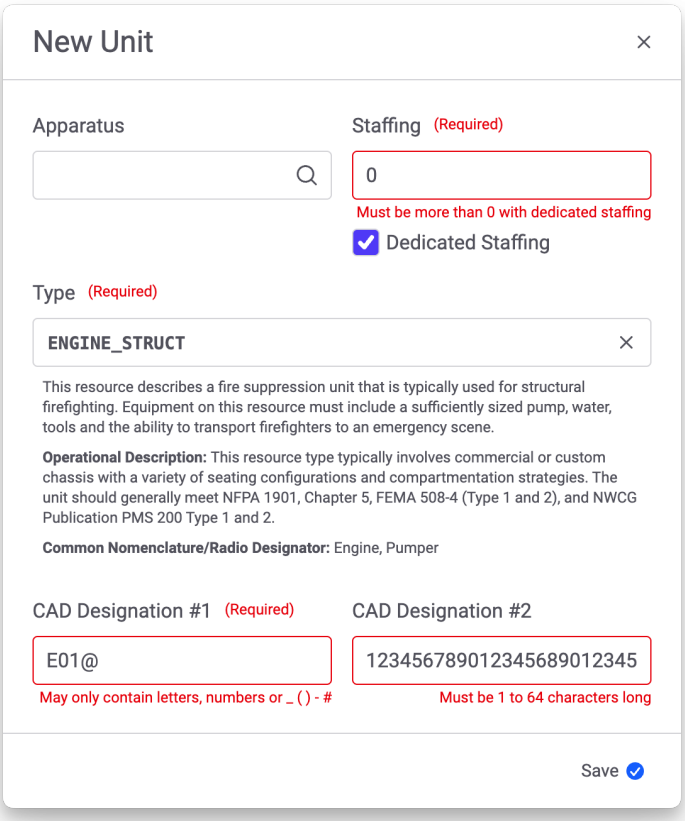
The report has also been updated to include details from the summarized calls. This appears after the first page of the report.

Call Details (11 Total)

Date	Incident #	Start	Alarm/ Dispatch	En-Route	Arrival	End	Response Time	Arrival Time	Total Time
8/7/2025	#2508001 EMS	06:30 8/7/2025	06:30 8/7/2025	06:35 8/7/2025	06:50 8/7/2025	07:50 8/7/2025	05m:00s	15m:00s	01h:20m:00s
8/7/2025	#2508002 Fire	09:50 8/7/2025				09:45 8/7/2025			-05m:00s
8/15/2025	#2508005 Fire, City	11:17 8/18/2025	11:17 8/18/2025	11:17 8/18/2025		11:17 8/18/2025			
8/27/2025	#2508004 Fire, City	10:20 8/27/2025	10:20 8/27/2025	10:20 8/27/2025	10:33 8/27/2025	10:20 8/27/2025		12m:33s	14s
8/27/2025	#2509006 Fire	10:20 8/27/2025	10:20 8/27/2025		10:33 8/27/2025	10:33 8/27/2025			13m:09s
8/29/2025	#2508008 Fire	10:30 8/29/2025	10:30 8/29/2025	10:30 8/29/2025	10:36 8/29/2025	11:08 8/29/2025		06m:35s	38m:13s
8/29/2025	#2508009 Fire	10:30 8/29/2025	10:30 8/29/2025	10:30 8/29/2025	10:36 8/29/2025	11:08 8/29/2025		06m:35s	38m:13s
8/30/2025	#2508006 Fire	20:37 8/29/2025	20:37 8/29/2025	20:37 8/29/2025		20:37 8/29/2025			
9/12/2025	#2509004 Fire	12:30 9/12/2025	12:30 9/12/2025	12:30 9/12/2025		12:31 9/12/2025			01m:00s
9/30/2025	#2509007 Fire	07:30 9/30/2025	07:30 9/30/2025	07:35 9/30/2025	07:50 9/30/2025	19:20 9/30/2025	05m:00s	15m:00s	11h:50m:00s
11/10/2025	#2511001 Fire	07:00 11/10/2025	07:00 11/10/2025	07:10 11/10/2025	07:30 11/10/2025	12:30 11/10/2025	10m:00s	20m:00s	05h:30m:00s

Additional NERIS Unit Validation

When entering NERIS units from Fire Station, the form has been updated to match validation rules that have been added in NERIS.



Bug Fixes

- Fixed personnel appearing that have been deleted or entered in error.

Revision #6
Created 12 November 2025 23:56:56 by William Naslund
Updated 19 November 2025 00:14:47 by William Naslund