

# October 14th, 2025

This deployment introduces small changes and bug-fixes to the NERIS sign-in process.

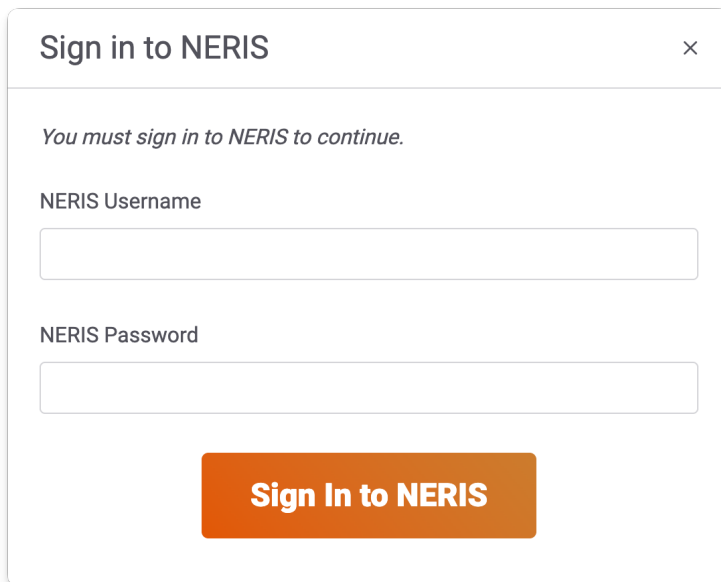
## Default NERIS Environment - Fixed

An issue was found during the initial NERIS setup process where the credentials entered were incorrect. It was found that the NERIS testing environment was being used instead of the live NERIS production environment. This release corrects the issue so that the correct NERIS environment is used.

## NERIS Sign In Screen Improvements

The NERIS sign in screen that you see during the initial NERIS setup process has been updated to improve clarity and error handling.


The old sign-in screen looked like this:



The screenshot shows a modal window titled "Sign in to NERIS" with a close button (X) in the top right corner. Below the title, there is a message: "You must sign in to NERIS to continue." followed by two input fields: "NERIS Username" and "NERIS Password". At the bottom of the modal is a large orange button with the text "Sign In to NERIS".

The new sign-in screen looks like this:

### Sign in to NERIS



**You must sign in to NERIS to continue**  
Enter the username and password that you use to sign in to NERIS. This is only used to look up your department in NERIS. *We will never store your NERIS credentials.*

NERIS Username

NERIS Password


[Forgot Password?](#)

**Sign In to NERIS**

The purpose for this change was to make it more obvious that you are entering your NERIS username and password, not your FSSID credentials. There's also a link to the password reset page that NERIS has added, making it easier to recover your NERIS password from Fire Station.

We've also corrected an issue where an unexpected error was displayed when the incorrect username or password was entered. Errors during the sign-in process now appear above the sign in button.

### Sign in to NERIS



**You must sign in to NERIS to continue**  
Enter the username and password that you use to sign in to NERIS. This is only used to look up your department in NERIS. *We will never store your NERIS credentials.*

NERIS Username  
support@firestationsoftware.com

NERIS Password  
.....

[Forgot Password?](#)

**Invalid username or password.**

**Sign In to NERIS**

**Errors that happen while signing in appear here**



---

Revision #7

Created 14 October 2025 20:17:34 by William Naslund

Updated 16 October 2025 21:37:36 by William Naslund